## GUIDING PRINCIPALS FOR NON-PROFIT ORGANIZATIONS for Continual Program Improvement

- Articulate clear and measurable outcomes for all services and program activities
- Develop a systemic approach to change and improvement
- Involve multi-disciplinary, multi-jurisdictional partners
- Insure data driven decision making at all levels of the organization
- Insure consumer participation at all levels of the organization
- Develop fiscal practices that reinvest system cost savings
- Practice continual program improvement through on-going participatory evaluation
- Utilize evidence based models of programs
- Develop a strength-based approach to client and community service delivery
- Insure accountability to the community